

COVID-19

# HAVE FUN IN SAFETY

## Security plan

**Dear Guest,**

your safety has been **always the priority of Acqua Village WaterParks.**

We've defined our "safety plan" according to the regional and national anti-contagion rules: we ask you to collaborate with us, to respect the rules to enjoy the summer, **having fun in safety!**

**Whenever necessary, the plan will be adapted to the new governmental, regional and local indications.**

### *Social Distancing*



#### **CONTINGENT ENTRANCE**

Acqua Village reserves the possibility to contingent the maximum daily flow of guests to the water parks and guarantee therefore social distancing. Acqua Village will provide a new online sales and booking system for the water parks and guarantee to our guests an experience in total safety.



#### **RESPECT FOR THE INTERPERSONAL DISTANCE OF AT LEAST ONE METER**

Clear signs are positioned in all access points to ensure that the spacing of at least one meter is respected. You will find them at the entrances of the water parks, in the attractions, at the refreshment points, at the points of sale, to facilitate you maintaining the safety distance.

The space of 10 square meters around each umbrella is guaranteed in the solarium and green areas. The beds must be positioned one and a half meters away from people not belonging to the same family / cohabitants.

The crowding density in swimming pools is calculated with an index of 4 square meters of water per person, if you do not belong to the same family / cohabitants.

It is compulsory for very young children to wear a containment diaper: parents / carers are advised to supervise that their children comply with the rules of hygiene and behavior.

Double or quadruple rubber boats can only be used by people of the same family / cohabitants.

### Personal protective equipment



It is compulsory to wear a mask, whenever it is not possible to maintain the interpersonal distance of at least one meter

The use of the mask is not foreseen in the pools, in the attractions and during the movements within the water parks, if the interpersonal distance of at least one meter is respected.

Children under six years of age are not obliged to wear a mask as well as people with disabilities that are not compatible with the continuous use of personal protection, as well as those taking care of them.

People belonging to the same family / cohabitants are not obliged, among themselves, to maintain the interpersonal distance of at least one meter and to use the mask.

It is compulsory to wear a mask to enter and exit the various sales and information points of the water parks (entrance, restaurant area, bar, sales points and reception).

### Body temperature detection



In compliance with privacy regulations, Acqua Village reserves the possibility of detecting body temperature through a thermal scanner.

### Sanitation



Acqua Village staff ensures frequent sanitation of common areas, toilets and all equipment (sunbeds, chairs, tables, rubber boats and lockers). In several points of the water parks there are freely accessible points for hand hygiene

### Restaurant area/bar



In the closed restaurant areas only the use of seats with table service is allowed.

Take-away service is provided for the other dining options and there are dedicated areas where you can consume food and drinks.

All our packaging is biodegradable and disposable.

## Signage and communication



To guarantee greater hygiene, in all the commercial activities of the water parks it is advisable to pay by card.

Inside the water parks there are signs reminding our guests to keep the mask worn when necessary, to respect social distancing, to frequently wash and sanitize their hands and all other indications to enjoy a fun day in total safety.

## For information

Guests can view all the most important indications to be followed to live a fun day in safety:

- by visiting the website [www.acquavillage.it](http://www.acquavillage.it)
- by calling 0566 263735
- by sending an email to [info@acquavillage.it](mailto:info@acquavillage.it)

We remind you that the compliance to the rules is your duty as a citizen and your personal responsibility.

Remember that to access the water park you need:

- not be subject to the quarantine requirement
- not be currently positive at Covid-19
- have no symptoms attributable to Covid-19

# HAVE FUN IN SAFETY

### Requirement for visitors

The security measures put into action in response to the Covid-19 pandemic are intended to protect the health and safety of all guests who visit Acqua Village WaterParks.

Therefore, in the event that an individual does not comply with these security measures, in accordance with these terms and conditions, we reserve the right to request that individual to leave Acqua Village WaterParks.

### Acceptance of risk

The security measures have been and will be introduced with the aim of minimizing the risk of contracting the Covid-19 virus, but this risk cannot be completely eliminated.

Therefore, anyone who visits Acqua Village WaterParks acknowledges that to do so at its own risk.